

Parent Questionnaire 2015 analysis

	Strongly agree	Agree	Total % in agreement	Neither agree nor disagree	Disagree	Strongly disagree
My child is happy at school.	69%	31%	100%	0%	0%	0%
My child feels safe at this school.	74%	24%	98.7%	1%	0%	0%
My child makes good progress at this school.	62%	37%	98.7%	1%	0%	0%
My child is well looked after at this school.	68%	32%	100%	0%	0%	0%
My child is taught well at this school.	64%	35%	98.7%	1%	0%	0%
My child receives appropriate homework for their age.	49%	31%	79.4%	12%	6%	3%
This school makes sure its pupils are well behaved.	54%	44%	97.4%	3%	0%	0%
This school deals effectively with bullying. (3 parents did not comment)	36%	31%	66.6%	31%	3%	0%
This school is well led and managed.	63%	36%	98.7%	1%	0%	0%
This school responds well to any concerns I raise. (1 parent did not comment)	56%	32%	88.3%	10%	1%	0%
I receive valuable information from the school about my child's progress.	55%	40%	94.8%	4%	1%	0%
Would you recommend this school to another parent?	65%	32%	97.4%	3%	0%	0%

Percentages have been rounded up or down accordingly so the overall percentage may not always equal 100%.

Thank you to everyone who took the time to complete the questionnaire. We appreciate your feedback. This year we received 78 responses. We currently have 180 children in school. The breakdown of returned questionnaires by year group was as follows:

Reception	Year 1	Year 2
22	33	23

Key areas of Success

- **I would recommend White Bridge to another parent**

We were delighted that 97% of you stated that you would recommend White Bridge to another family. We are very proud of our school and are very glad that you are too.

- **My child is happy at school**

100% of you say that your child is happy at school. This is wonderful news as we always work hard to make learning as fun and motivating as possible. It is important for the children to feel safe and to want to learn. Happy children are usually happy and productive learners!

- **My child is making good progress at this school**

98% of you stated that your child is making good progress at White Bridge and once again this is pleasing to hear. We track all children carefully throughout the year to ensure that they receive the right levels of support and challenge in all subjects.

- **The school is well led and managed**

98% of you believe that the school is well led and managed. This is particularly pleasing to hear as we head towards our amalgamation with the Junior School in September 2015. The Senior Leadership Team, staff and the governors are working hard to maintain current standards of achievement and to raise standards where possible.

These are some of the comments that parents made:

"The teachers are fantastic. Would highly recommend the school."

"More than happy with my child's progress."

"I'm very happy with this school across the Infants and Juniors. My children are happy and I feel that every child is nurtured and encouraged to excel."

"I am very impressed with White Bridge. My child has progressed brilliantly and loves school. I think it is extremely well managed and I would recommend this school to any parent. Seeing is believing with this school, I can't praise it enough."

"My daughter has made fantastic progress throughout reception and Year 1 and we are very happy with the school."

"This school should be rated 1 for outstanding – well done. Fantastic Head Teacher who has always put 100% into the school. She has a great team of teachers and TAs. We are very pleased with the school."

"We are extremely happy with White Bridge."

Areas for consideration/development and how we can do this

- **My child receives appropriate homework for their age**

79% of you believe that we set age-appropriate homework. Homework needs to be meaningful. As a school we feel very strongly that learning to read is one of the most important skills that we can equip children with. Reading has always been the homework that we have expected children to do at home every day. In response to parent comments we are now adding homework to the weekly curriculum updates. This will hopefully make it much clearer as to what the homework in each year group is.

- **The school deals effectively with bullying**

It is disappointing to think that only 66% of parents believe that we deal with bullying effectively. However, only 3% of parents disagree, the remaining 31% neither agree nor disagree. This could be because parents do not know how

we deal with bullying, or because (as some state) they haven't had any experience of bullying. We have an anti-bullying policy, and this will be put on our web site. We do not tolerate bullying – any suspected bullying is taken seriously. The children are taught to tell adults if they experience or see bullying, or any incident that worries them. With children of Infant age, this can be a bit hit or miss, as the children do not always tell us, so we sometimes have to rely on parents to let us know. The children are actively taught what bullying is, and to tell adults in school about problems/incidents. If there are problems, class teachers work closely with parents and children to establish what is happening and all children involved are spoken to. Regular meetings are held with all school staff to make them aware of any possible issues. Mrs Witteridge or Miss Hester may also become involved where necessary.

These are some of the comments that parents made:

“Would be very useful for working parents to have a breakfast club. Also school dinners are too small. Kids always starving at 3pm.”

We have already looked into having a breakfast club but our facilities are not suitable – there are no available classrooms before school so the only possible place is the dinner hall. Unfortunately, the children need to have a toilet that is safely accessible and within appropriate supervision levels of an adult. This is not possible in our current dinner hall. Therefore we are not able to have a breakfast club on site. All children have access to Valley Hill Breakfast Club if parents wish to pay for their children to attend (subject to available places).

Our school dinners are 'sized' correctly according to Government guidelines for Infant children. Our Midday assistants monitor to ensure that the children are eating enough. Any concerns are shared with Class Teachers who will then speak to parents to discuss how to proceed. We are currently inviting parents in to have a school dinner. Parents are asked to fill out a questionnaire afterwards and we will monitor the responses at the end of the Summer Term when all parent school lunches have finished. All children have unlimited access to the fruit trolley at morning playtime and are allowed to have more than one piece of fruit if they wish.

“Headlice is a big issue at White Bridge.”

We do send out reminders about head lice on occasions. If we see 'live' lice we notify parents and expect them to treat their child's hair. In line with Government guidance we do not notify parents of 'eggs' in the hair. We can refer parents to see the School Nurse for further help if they would like it. As a result of this survey, we have booked the school nurse to come into school and hold an information session for parents on headlice.

“Roads walking to school – Southern Drive has constant dog's mess and litter. Not a good impression of school and surrounding areas.”

We agree that the dog's mess and litter are not making a good impression as you approach the school. Unfortunately, we are unable to do anything about this as it is outside the school grounds.